

History of the Workshops on Retrial Queues

The series of international workshops on Retrial Queues started in Madrid, September 22-24, 1998.

The 1st International Workshop on Retrial Queues (WRQ'98) gathered 25 participants from 12 countries. The Chairman was Professor Jesus R. Artalejo. The Proceedings were published in a special issue of *Top* (Volume 7, Number 2, 1999).

Professor Alexander N. Dudin chaired the 2nd International Workshop on Retrial Queues (WRQ'99), Minsk, June 22-24, 1999. The workshop was conducted jointly with the 15th Belarussian Workshop on Queueing Theory. The Proceedings were published in the monograph 'Queues, Flows, Systems and Networks', Belarus State University Publications.

The 3rd International Workshop on Retrial Queues (WRQ'00) was held in Amsterdam, March 13-15, 2000, at the Tinbergen Institute. The Program Chair was Professor Henk C. Tijms from Vrije University of Amsterdam. About 23 participants from both Western and Eastern European countries, USA, Canada, Israel, Sweden and Japan attended the meeting. The European Commission gave support to the above conferences through the INTAS project 96-0828 entitled 'Advances in Retrial Queueing Theory'.

The 4th International Workshop on Retrial Queues (WRQ'02) was held in Cochin, December 17-21, 2002, at the Cochin University of Science and Technology. The conference Chairman was Professor A. Krishnamoorthy. The Proceedings were published in the book 'Advances in Stochastic Modelling', Notable Publications, Inc., New Jersey.

Professor B.D. Choi chaired the 5th International Workshop on Retrial Queues (WRQ'04) at the Telecommunication Mathematics Research Center, Korea University. This meeting was combined with a Workshop on Performance Evaluation of Telecommunication Systems.

The 6th International Workshop on Retrial Queues (WRQ'06) was held at "La Cristalera", Miraflores de la Sierra, Madrid, July 8-10, 2006. The Program Chair was Prof. A Gomez-Corral. This edition gathered 23 participants from 9 countries. A selection of original, high quality contributions will be published at the special issue "Advances in Retrial Queues" of the *European Journal of Operational Research*.

The 7th International Workshop on Retrial Queues (WRQ'08) was held in Athens, July 17-19, 2008. The Conference Chairman was Prof. A. Economou. 31 participants from 12 countries attended this workshop. A selection of the best papers was published in the special issue "Algorithmic and Computational Methods in Retrial Queues" of the journal *Computers & Operations Research* (Volume 37, Number 7, 2010).

Professor Q.L. Li was the Chairman of the 8th International Workshop on Retrial Queues (WRQ'10) which was held at the Tshinghua University, Beijing, July 27-29, 2010. This edition gathered together about 40 participants from 12 countries. A selection of papers was published in *Operational Research: An International Journal*.

Prof. P. Moreno was the Chairwoman of the 9th International Workshop on Retrial Queues (WRQ'12) which was held at the Universidad Pablo de Olavide, Seville, Spain, July 28-30, 2012. This edition gathered together about 20 participants from 13 countries. A selection of papers will be published soon in *Asia-Pacific Journal of Operational Research*.

The 10th International Workshop on Retrial Queues was held on 24-26 July 2014, in Tokyo Institute of Technology, Tokyo (Japan). The Chairman was Prof. Tuan Phung-Duc. This workshop is dedicated to the memory of Professor J. R. Artalejo. A selection of high quality papers has been published in a Special Issue on Retrial Queues and Related Models in *Annals of Operations Research*.

The 11th International Workshop on Retrial Queues was held in Amsterdam from August 31, 2016 until September 2, 2016. The Chairman was Dr. R. D. Nobel of the Vrije University of Amsterdam in The Netherlands. There was about 35 participants. A steering committee was chosen to continue holding the workshops in the further years.